		Refer	rence			la d'anten		2007-08	2008-09	Latest Outtu	rn	Activity Reported		RAG rating		D	rection of Trav	vel	Reason for judgements
NIS	LAA	HCS	CP	BVPI	APA	Indicator	Lead Directorate	Outturn	Target	July September	December	December	July	September	December	July	September	December	
Ec	onom	ic D	evel	opme	ent (and Enterprise													
ICP	R indi	cato	rs																
152	Yes					Working age people on out of work benefits	Regeneration		Establish baseline	Outturn available November	8.6% (to May)	European Social Funded activity contracted from January 2009 to engage 64 workless individuals Further activity to engage 200 workless individuals to be commissioned to commence April 2009 Exploration of appropriate approach to access Advantage West Midlands 'Connections to Opportunities' Fund and RRZ funding to engage those workless individuals furthest from the job market Worklessness Group convened to undertake actions to coordinate activity between key local agencies, and to extend this to a sub regional approach with other local authorities. Application made to Area Based Grant to minimise impact of economic downturn on individuals Support businesses to diversify through new grant schemes - Diversity and Rural Enterprise (DARE) Grant application to be sent to AWM by mid December. - Targeted towards pre-start businesses, women, people with disabilities, and hard to reach groups.	A	A	G				Data shows improvement and activity reported that should impact on the baseline
161		Yes	Yes			Learners achieving a Level 1 qualification in literacy	Regeneration	58	32	Outturn available	e April	West Midlands Public Service Skills Challenge Skills Pledge has now been signed by Hereford Hospitals NHS Trust, Hereford PCT and Herefordshire Council(PST). Which includes; • Actively support recruitment opportunities for young people and help them work towards an apprenticeship (Level 2) or advanced apprenticeship (Level 3) in an area relevant to our organisation • Actively encourage and support our employees to gain the skills and qualifications that will support their future employability and meet the needs of our organisation • Actively encourage and support our employees to acquire basic literacy and numeracy skills, and with Government support work towards their first level 2 qualification in an area that is relevant to our business. • Demonstrably raise our employees' skills and competencies to improve our organisation's performance through investing in economically valuable training and development All contracts, FE, TtG, ESF and others, that includes this provision, are being monitored.	A	A	A				Activity showing progress towards target, but no outturn available
162		Yes	Yes			Learners achieving an Entry Level 3 qualification in numeracy	Regeneration		Establish baseline	Outturn available	e April	See points for NI 161 immediately above.	G	G	G				Activity reported that should impact on the baseline
163	Yes					Working age population qualified to at least Level 2 or higher The data for this indicator will be derived from the Department for Innovation, University and Skills (DIUS) and will be available as calendar year data from the Office for National Statistics (ONS) Annual Population Survey (APS). The results of which will be available the following August.	Regeneration		Establish baseline	e: In Outturn available August 2009 G cr q		This is a new National Indicator, a baseline needs to be established. Initiatives, including the College of Technology and Train to Gain, are being developed to involve learners throughout the county in a range of learning activities which may lead to qualifications. 25% of those in disadvantaged wards are being targeted.	G	G	G				Activity reported that should impact on the baseline

		Refer	ence					2007-08	2008-09	Latest Outtur	'n	Activity Reported		RAG rating		Dii	rection of Travel		Reason for judgements
NIS L	AA	HCS	CP	BVPI	APA	Indicator	Lead Directorate	Outturn	Target	July September	December	December	July	September	December	July	September Dec	ember	[
164		Yes				Working age population qualified to at least Level 3 or higher These are National Statistics collected via ONS' Annual Population Survey and are available with an 8 month time lag.	Regeneration		Establish baseline	Outturn available Au	gust 2009	See points for NI 163 above.	G	G	G				Activity reported that should impact on the baseline
165		Yes				Working age population qualified to at least Level 4 or higher These are National Statistics collected via ONS' Annual Population Survey and are available with an 8 month time lag.	Regeneration		Establish baseline	Outturn available Au	gust 2009	The Lifelong Learning Development Network has developed clear information for students about learning progression pathways and is targeting areas where inadequate progression does not occur. The Higher Education for Herefordshire Strategic Group are in the process of developing a bid to secure a university centre facility for Herefordshire.	G	G	G				Activity reported that should impact on the baseline
166		Yes				Average earnings of employees in the area	Regeneration	0.89:1 £384.40	>0.89:1 >£384.40	Outturn available October 2009	0.87:1 £389.40	Progression on the ESG scheme - Rephrasing proposals submitted to AWM and HC. Promotion of Rotherwas as key business location - Planning application for Phase 2 submitted - employment units on the Southern Magazine Establish Live/Work units on Model Farm - Ross-on-Wye - Masterplan for site to be completed in February 09. - Scoping of surveys needed for planning permission underway. Rural Enterprise Grants - New REG Scheme launched on 1st October 08. - Support to micro enterprises and farm households. - Over 300 enquiries in three months to Jan 09.	A	•	R				Although earnings have increased in Herefordshire, the gap between Herefordshire and the West Midlands has widened
171	Yes	Yes	Yes			New business registration rate per 100,000 resident population aged 16+	Regeneration	40.1 (2006)	Target to be set March 2009	Outturn available October 2009	59.2% (2007)	Rural Enterprise Grants (REG): - New REG scheme launched on 1st October 08. - Will support micro-enterprises and farm households. - First applications due to be approved January 09. Home Business Support: - Home Business Officer started in June 08. - Research into home business needs commenced in July 08. - Programme of home business support events to start in November 08. Inward Investment Strategy: - Strategy commences in October 08.	A	A	G				Activity showing progress towards target and data available
172			Yes			% of small businesses in an area showing employment growth	Regeneration		Establish baseline	Outturn available April 2009		Support for businesses, including Enterprise Centres (Hereford) and Enterprise Hubs (Leominster - open; Ross in planning stage). Also introducing new development programme for rural businesses to improve premises.	G	G	G				Activity reported that should impact on the baseline
		Yes				Number employed in knowledge and technology intensive industries	Regeneration	10,923	>10,923	Outturn available April 2009		Model Farm development - Tendering process for Live/Work developer commenced in August 08. - Master planners for entire site appointed in September 08. - Scoping of surveys needed for planning permission underway. Inward Investment Strategy - Strategy commence in October 08. Promotion of Rotherwas as a key business location - Access Road opened in June 08. - Pre planning work commenced on Phase Two - employment units on the Southern Magazine.	A	A	A				Activity showing progress towards target, but no outturn available
Other	rela	ted i	l ndica	ators		I	1	I				1				l	II		L

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		Refe	erence				2007-08	2008-09		Latest Outtu	rn	Activity Reported		RAG rating		D	irection of Tra	vel	Reason for judgements
NIS	LAA	HC	S CP	BVPI AF	A Indicator	Lead Directorate	Outturn	Target	July	September	December	December	July	September	December	July	September	December	
151					Overall employment rate These are National Statistics collected via ONS' Annual Population Survey and are available with an 8 month time lag.	Regeneration	78.70%		No data	No data		Schemes in place to fulfil the economic development strategy, including ESG; Rotherwas and Model Farm in Ross-on-Wye Participation in National Enterprise Week starting 17th Nov with an exhibition at the Shire Hall to support new businesses and new business development	А	A	A				Activity showing progress towards target, but no data available
153					Working age people claiming out of work benefits in the worst performing neighbourhoods Data is reported quarterly by Jobcentre Plus with a 6 month time lag	Regeneration			No data	No data		Schemes being developed to address "Worklessness" schemes funded by EU sources. Also encourage new business start up via enterprise week and business link.	A	A	A				Activity showing progress towards target, but no data available
173					People falling out of work and on to incapacity benefits*	Regeneration		Establish baseline	No data	No data		Schemes being developed to address "Worklessness" schemes funded by EU sources. Also DARE scheme project being developed to address working age people out of work.	G	G	G				Activity reported that should impact on the baseline
174					Skills gaps in the current workforce reported by employers This data is collected by the LSC from a biennial survey. The next survey is due in 2009.	Regeneration		Establish baseline	No data	No data		Working with the 6th Form College and Hereford Group training to identify and address skills gap for the future.	G	G	G				Activity reported that should impact on the baseline
	fer an R indi			jer Cor	nmunities														
4	Yes				% of people who feel they can influence decisions in their locality Data is collected through the Place survey bienially and will be available by March.	Regeneration		Est	ablish basel	line by March	2009	Parish plans: Community Led Planning Transition Group set up and working on the recommendations of the Review of Community led planning. Community Regeneration, HALC, Community First and Herefordshire Partnership continues to support start-ups and on-going plans. Parish Councils: Power of Well-being Order 2008 published that will help qualifying Parish Councils meet the identified needs of communities. PACT meetings: next round of meetings across the County (12 areas) in February 2009. Post offices: Despite considerable community effort supported by Herefordshire Council, Post Office Limited decided to close 20 post offices in county and introduce 9 outreach "services". Agreed that now the challenge is to find ways to support remaining post offices and their associated shops. However since the POL announcement, 3 more post offices have (temporarily) closed. Telephone boxes: 104 out of 110 telephone boxes "saved" from removal following recent consultation, carried out by Herefordshire Council. Issue now is to get BT payphones to maintain the boxes adequately. New Legislation: Herefordshire Council has agreed to participate in Sustainable Communities Act process, looking to submit proposals by July 31st 2009.	G	G	G				Activity reported that should impact on the baseline

		Refer	ence		la d'antes		2007-08	2008-09	L	atest Outtur	n	Activity Reported		RAG rating		Dii	rection of Tra	vel	Reason for judgements
NIS	LAA	HCS	CP	BVPI A	PA Indicator	Lead Directorate	Outturn	Target	July	September	December	December	July	September	December	July	September	December	
6	Yes	Yes			Participation in regular volunteering Data is collected through the Place survey bienially and will be available by March.	Regeneration		Est	tablish baselin	ne by March :	2009	The Household Survey will be used to set the baseline for this indicator with an agreed percentage improvement. The Community Regeneration Team is also working with GOWH to look at lessons learnt from previous delivery and priority actions for emerging action plan. The Volunteering Code of Good Practice has been agreed in draft form following the consultation period, with a supporting action plan now being developed. Third sector partners are in receipt of some ABG resources to assist in the development of an action plan to maintain and increase volunteering across the County, which will be implemented subject to further ABG resources being secured. HVA and CVA Ledbury receive strategic investment through SLAs to support Volunteer Centre activity.		G	G				Activity reported that should impact on the baseline
9	Yes		Yes		Use of public libraries	Environment & Culture		Establish I	baseline by M	larch 2009	47.90%	Baseline from the Active People Survey (April-October 2008) has now been established – 47.9%, target is therefore 50.9% for 2010-11. Detailed analysis of the data planned. Project plan agreed for the refurbishment of Belmont Library. Work due to start 2 February 2009. Public consultation on the design for Ross library in June 2009. National Year of Reading Library card design competition – winning designs being printed for distribution end of January 2009. Success of summer Reading challenge currently being analysed.	A	G	G				Baseline established and further improvement activity reported
11	Yes				Engagement in the arts	Environment & Culture		Establish I	baseline by M	larch 2009	46.40%	Baseline from the Active People Survey (April-October 2008) has now been established – 46.4%, therefore target is 49.5% for 2010-11. Detailed analysis of the data planned. Annual Arts Supermarket run at no cost to the Council. Further 2-years funding received for Creativity Bright spaces project. Successful Destination Japan project, Destination China project now being planned. Detailed planning stage of the Body Image project underway (due for delivery in 2009). Art of Life – pilot project in Canal Road Day centre is underway.	A	G	G				Activity reported that should impact on the baseline
17	Yes	Yes	Yes		Perceptions of anti-social behaviour Data is collected through the Place survey bienially and will be available by March.	Environment & Culture		Est	Establish baseline by March 2009		2009	Initial analysis of Place Survey expected by 9th February, with published results available by end March. A multi-agency tasking and coordination group has been established, which meets monthly to share intelligence information and uses its shared resources to target identified between the surveyed of course to this the birth under the dense of the surveyed of the survey of the birth of the birth of the surveyed of the surveyed of the birth of the birth of the birth of the surveyed of the surveyed of the birth of the birth of the birth of the surveyed of the surveyed of the survey of the birth of the birth of the surveyed of the surveyed of the survey of the birth of the birth of the surveyed of the surveyed of the surveyed of the birth of the surveyed of the surveyed of the surveyed of the birth of the surveyed of the surveyed of the surveyed of the surveyed of the surveyed of the surveyed of the surveyed of the surveyed of the surveyeed of the surveyeed of the surveyeed of the surveyeed of the surveyeed of the surveyeed of the surveyeed of the surveyeed of the surveyeed of the surveyeed of the surveyeed of the surveyeed of the surveyeed of	A	G	G				Activity reported that should impact on the baseline
21			Yes		Dealing with local concerns about antisocial behaviour and crime by the local council and police Data is collected through the Place survey bienially and will be available by March.	Environment & Culture		Establish baseline by March 2009			2009	hotspots. An example of recent activity is the joint working between the police and the licensing team in Hereford for "Operation Christmas Presence". The police and relevant representatives of the Council attend each PACT meeting to identify and respond to local concerns. West Mercia Police data indicates that the number of reports of ant-social behaviour is falling.	G	G	G				Activity reported that should impact on the baseline

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		Refer	ence					2007-08	2008-09		Latest Outtu	Irn	Activity Reported		RAG rating		D	irection of Tra	vel	Reason for judgements
NIS	LAA	HCS	CP	BVPI	APA	Indicator	Lead Directorate	Outturn	Target	July	September	December	December	July	September	December	July	September	December	
30	Yes					Re-offending rate of prolific and priority offenders (PPO)	Regeneration	64	<52	No data	27	30	For the period April 2007 to March 2008 the total number of convictions was calculated locally as 64 (2 mean convictions per PPO where there were 10 PPO's in custody). However the home Office have confirmed that there were a total of 61 convictions and Herefordshire's target for 2008/09 is to reduce the total number of convictions to no more than 49. 15/01/09 - Latest data obtained from national J-Track system for Herefordshire PPO cohort for the current APACS period to date shows there are a total of 30 convictions (1 mean conviction per PPO) with 7 PPO's currently in custody. Based on these figures it is anticipated that the target for 2008/09 should be achieved. Herefordshire PPO coheme provided intensive supervision to all selected PPOs with the objective of reducing their re- offending and helping lead a purposeful life.	R	A	G		Δ	Δ	Latest outturn is on target and better than last year
39	Yes (Local))				Alcohol-harm related hospital admission rates per 100,000	Regeneration	1199	1260		272.8 (@ June)	265.3	Quarterly data is available approx 8 weeks following quarter end. Draft Alcohol Strategy is currently out to consultation. New dedicated alcohol nurse based at A&E at Hereford County Hospital. Herefordshire Community Safety and Drugs Partnership Project Officers continue to promote alcohol harm reduction messages in the community e.g. Freshers Fair Hereford Six Form College, Hereford Health & Wellbeing Event.	R	G	G		Δ	Δ	Latest outturn is on target and better than last year
40	Yes					Drug users in effective treatment	Regeneration	494	504	Due November	Due February	533	The targets have changed and the way this is reported through NDTMS is for the latest 12 month period that can fully be reported, there will always be a 3-month lag. Q1 data was reported in NDTMS Qtr 2 report in November 2008 where there were 533 PDU's recorded as being in effective treatment in the latest 12 month period 01/07/07 to 30/06/08. Pharmacy Needle Exchange Pilot Scheme was launched 1st September. This provides an additional means to engage problematic drug users. DASH currently carrying out an internal assessment matching DASH currently carrying out an internal assessment matching current service to the Service Level Agreement. HCSDP Project officer working with Providers to develop Action Plan to engage hard to reach drug users. Specialist Hep C clinic has now been commissioned in Hereford (previously clients went to Birmingham).	R	A	G			Δ	Outturn for the first quarter has become available and shows that performance is on target and better than last year
47	Yes	Yes	Yes	99a		People killed or seriously injured in road traffic accidents	Regeneration	133 (2007)	129 (2008)	36 (January to June)	56 (January to August)	November)	Compared with 128 for the same period last year.	G	G	G	Δ	Δ	Δ	Latest outturn is better than last year and on track to achieve target
48				99b		Children killed or seriously injured in road traffic accidents	Regeneration	11 (2007)	11 (2008)	4 (January to June)	4 (January to August)	November)	Compared with 11 for the same period last year.	G	G	G	Δ	Δ	Δ	Latest outturn is better than last year and on track to achieve target
				99c		The number of people slightly injured in road traffic collisions	Regeneration	713	<713	301 (January to June)	395 (January to August)	572 (January to November)	Compared with 632 for the same period last year.	R	G	G	▽		Δ	Latest outturn is better than last year and on track to achieve target
				126		Domestic burglaries per year, per 1.000 households in the Local Authority area	Regeneration	3.9	<3.9	0.8	2	3.1	Domestic Burglary remains low in the county with less than one burglary per day across the whole county. A slight increase has been due to a spate of distraction burglaries and arrests have already been made in relation to these. The low number of Domestic burglaries in the county is currently being promoted through the 'Not In Herefordshire' campaign, which is designed to address people's fear of crime.	A	A	R	⊲⊳	⊲⊳	▽	Latest outturn is similar to the same position last year, although likelihood of achieving target remains challenging
				127a		Violent crime per year, per 1,000 population in the Local Authority area	Regeneration	15.6	<15.6	3.7	7.6	10.9	The number of violent crimes have increased slightly during quarter 2 compared to quarter 1. HCSDP and WMC have recently completed their strategic assessment which scans and analyses crime types and emerging issues which included violent crime.	G	G	G	Δ	Δ	Δ	Latest outturn is better than last year and on track to achieve target

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	Refer	rence				2007-08	2008-09		Latest Outtu	rn	Activity Reported		RAG rating		Dir	ection of Tra	avel	Reason for judgements
IS LAA	HCS	CP	BVPI AP	Indicator	Lead Directorate	Outturn	Target	July	September	December	December	July	September	December	July	September	December	
			127Ь	Robberies per year, per 1,000 population in the Local Authority area	Regeneration	0.2	<0.2	0.1	0.2 (29 robberies)	0.2	Robbery figures continue to be at a low level in the county and average at around one per week. Robberies in Herefordshire are generally of a minor nature, and involving small items such as cash, purses and mobile phones. All robberies are dealt with as a high priority by a specialist unit.	А	R	R	⊲⊳	▽	▽	Latest outturn is worse than the same period last year
			128	The number of vehicle crimes per year, per 1,000 population in the Local Authority area	Regeneration	5	<5	1.2	2.5 (450 vehicle crimes)	3.6	Levels of thefts of a vehicle is unchanged from previous quarter, but there has been an increase in thefts of fuel and catalytic converters. This is a recent trend is being seen across the UK. Police are using a range of measures to tackle this, including deployment of vehicles equipped with ANPR (Automatic Number Plate Recognition) software, targeting suspected criminals and working with Customs & Excise and neighbouring forces.	G	A	A	Δ	⊽	⊲⊳	Latest outturn is marginally worse than th same period last year
			225	Actions against domestic violence	Regeneration	81.8	>81.8	No data	81.8	81.8		R	A	Α		⊲⊳	⊲⊳	Latest outturn shows no change from last year
	Yes			Overall crime numbers	Regeneration	11,172	<11,172	3,850	5,662	8,103	The number of overall crimes are affected by other crime types, therefore any increases in other crimes will affect this measure.	A	A	А	⊲⊳	⊲⊳	Δ	Proportionately, latest outturn is similar to last year
	Yes			Perception of speeding traffic as a problem in your local area	Regeneration		Est	tablish base	line by March	2009	Reductions in the number of road accidents (NIS 47 and 48) should impact on this indicator. Data will be available following the Herefordshire Quality of Life Survey in early 2009.	R	G	G				Activity reported that should impact on the baseline
	Yes			Fear of crime as measured through the new Place Survey	Regeneration		Est	ablish base	line by March	2009	Baseline data will be available from the Place Survey in March. HCSDP Reassurance Group meeting monthly. Reassurance Marketing plan has been devised and a number of publicity initiatives have been launched over the past quarter, eg: Hereford Journal "wrap" in August, and the "Herefordshire is a safe place to have fun" campaign in September.	R	G	G				Activity reported that should impact on the baseline
				Substance Misuse: the proportion of young people with identified substance misuse needs who receive specialist assessment within 5 working days and, following the assessment, access the early intervention and treatment services they require within 10 working days (Substance Misuse Assessment)	Regeneration	100%	To meet or exceed 95%	100%	100%		This measure continues to be on course to meet set national target of 95%. Quarterly data is available approximately 6 weeks following quarter end, therefore expect Q3 data mid- February.	G	G	G	۵	Δ	Δ	Latest outturn is at the highest level achievable
Other rela	ated i	indica	tors	prosessmenty	1	1	L								L	I	4	
				Environment for a thriving third sector	Regeneration		Est	ablish base	line by March	2009	Following the launch of the Herefordshire Compact in Jan 2008, work has progressed on developing the supporting Codes of Good Practice. Volunteering Code has been agreed in draft, with a supporting action plan now being developed; the Working Together Code on consultation is now itself out to consultation. The next Code to be developed will be on funding and procurrement, taking into account the good practice which is already in place with the code developed in the health and social care sector. The community regeneration team make strategic investments in local third sector infrastructure organisations against the Council's strategic investment framework. Survey of Council's support to local vcs is also to be undertaken. Study to be commissioned on advice provision across the Council to inform an Advice Strategy, to include services provided by the Third Sector.	G	G	G				Activity reported that should impact on the baseline

	Refe	erence					2007-08	2008-09		Latest Outtu	Irn	Activity Reported		RAG rating		Di	irection of Tra	vel	Reason for judgements
NIS LA	A HCS	S CP	BVPI	APA	Indicator	Lead Directorate	Outturn	Target	July	September	December	December	July	September	December	July	September	December	
10					Visits to museums and galleries	Environment & Culture		Establish	baseline by I	March 2009	48%	Baseline from the Active People Survey (April-October 2008) has now been established and detailed analysis of the data planned. Animateur project for Hereford Museum and Art Gallery – awaiting results of full application following successful first stage bid. Museum on the Move Summer Tour – 6,381 visits (venues included 40 schools and 5 day care centres).	G	G	G				Activity reported that should impact on the baseline
15					Serious violent crime rate	Regeneration			No data	0.331	0.768	Not a priority area for HCSDP - data monitored	R	A	A				Data reported but no detail available yet of past performance or target
16					Serious acquisitive crime rate	Regeneration			No data	3.565	5.263	Not a priority area for HCSDP - data monitored. The low number of domestic burglaries in the county is currently being promoted through the "Not In Herefordshire' campaign, which is designed to address people's fear of crime.	R	A	A				Data reported but no detail available yet of past performance or target
18					Adult re-offending rates for those under probation supervision	Regeneration			No data	No data	No data	Qtr3 data not available. Until February 2009.	R	A	A				<u> </u>
20					Assault with injury crime rate	Regeneration			No data	3.167	4.215	No target set by WMC as not considered a tier 1 priority for Herefordshire, therefore monitored internally by WMC and performance monitored against short, medium and long-term trends and risk assessed as appropriate. 2008-09 est. performance is 1068, the rate for 2008/09 is therefore 1068/178400x1000 = 5.99	R	A	A				Data reported but no detail available yet of past performance or target
22					Perceptions of parents taking responsibility for the behaviour of their children in the area	Environment & Culture		Est	Establish baseline by March 2009				G	G	G				Activity reported that should impact on the baseline
24					Satisfaction with the way the police and local council dealt with antisocial behaviour	Environment & Culture		Est	ablish basel	ine by March	1 2009	Baseline will be established with data from the Place survey; results are anticipated in March. A multi-agency tasking and coordination group has been	G	G	G				Activity reported that should impact on the baseline
25					Satisfaction of different groups with the way the police and local council dealt with anti- social behaviour	Environment & Culture		Est	ablish basel	ine by March	a 2009	established and this meets fortnightly to share intelligence information and use its shared resources to target identified hotspots. The police and relevant representatives of the Council attend each PACT meeting to identify and respond to local concerns	G	G	G				Activity reported that should impact on the baseline
27					Understanding of local concerns about anti-social behaviour and crime by the local council and police	Environment & Culture		Est	ablish basel	ine by March	a 2009		G	G	G				Activity reported that should impact on the baseline
28					Knife crime rate	Regeneration			No data	0.078	0.090	Not a priority area for HCSDP - data monitored. There have been 14 knife crime offences in the period April to September 2008 (106 for the Force over the same time period). Est. serious knife crime rate for 2008/09 is 28/178400x1000 = 0.157. No local target set by WMC as no's are low for Herefordshire and are performance monitored against short, medium and long term trends and risk assessed as appropriate.	R	A	A				Data reported but no detail available yet of past performance or target
29					Gun crime rate	Regeneration			No data	0.028	0.039	Not a priority area - data monitored. Correction to Qtr1 figures - should have been 0.022 and not 0.168 as previously reported as this was for the West Mercia Force as a whole. Est. performance for 2008/09 is 10. therefore est. gun crime rate for 2008/09 is 10/178400x1000 = 0.056. No local target set as by WMC as no's are low for Hereforfshire and are performance monitored against short, medium and long term trends and risk assessed as appropriate.	R	A	A				Data reported but no detail available yet of past performance or target
32					Repeat incidents of domestic violence	Regeneration		Est	ablish basel	ine by March	a 2009	Indicator still under development. HCSDP are currently monitoring repeat victims of DV which has been agreed locally with WMC. Supported through Women's Aid and Domestic Abuse Forum	R	G	G				Activity reported that should impact on the baseline

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		Reference			Indicator	Lead Directorate	2007-08	2008-09				Activity Reported		RAG rating		Direction of Travel		Reason for judgements	
IS LA	A HO	HCS CP BV	P BVP	VPI APA	indicator	2000 Directorate	Outturn	Target	July	September	December	December	July	September	December	July	September	December	
3					Arson incidents	Regeneration			No data	Quarter 1&2 data a) 1.35 b) 4.20	Quarter 1&2&3 data a) 2.12 b) 5.77	These indicators are based on the actual figures of 38 deliberate primary fires and 103 deliberate secondary fires from April 2008 to December 2008. The Hereford & Worcester Fire and Rescue Service continues to undertake arson prevention work , a new education assistant with responsibility for Herefordshire has now been appointed	R	A	A				Data reported but no detail available yet of p performance or target
4					Domestic violence – murder	Regeneration			No data	0	0	Not a priority area - data monitored	R	A	G				Although no target or activity reported performance is at maximum
3					Drug-related (Class A) offending rate	Regeneration		Establish baseline by March 2009				The definition of this indicator is still under development.	R	G	G				Activity reported that should impact on the baseline
1					Perceptions of drunk or rowdy behaviour as a problem	Environment & Culture		Establish baseline by March 2009				A multi-agency tasking and coordination group has been established and this meets fortnightly to share intelligence information and use its shared resources to target identified hotspots. The police and relevant representatives of the Council attend each PACT meeting to identify and respond to local concerns	G	G	G				Activity reported that should impact on the baseline
					Perceptions of drug use or drug dealing as a problem	Regeneration		Establish baseline by March 2009				Data will be available following the Herefordshire Quality of Life Survey in early 2009. Work through the drug forums to address perceptions.	R	Α	A				Data reported but no detail available yet of performance or targe
)					Number of primary fires and related fatalities and non-fatal casualties, excluding precautionary checks	Regeneration			No data	Quarter 1&2 data a) 76.22 b) 0.00 c) 1.68	Quarter 1&2&3 data a) 122.74 b) 0.00 c) 5.04	There have been no fatalities from primary fires in Herefordshire in the first nine months of 2008-09. The other parts of this indicator are based on the actual figures of 219 primary fires and 9 injuries from April 2008 to December 2008. The Hereford & Worcseter Fire and Rescue Service continues to undertake prevention work in Herefordshire focusing on hard to reach "at risk" groups.	R	A	A				Data reported but no detail available yet of performance or targe
3					Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence	Regeneration			No data	81%	78%	Herefordshire = 98 living in suitable accommodation from 121 reviews = 81% as at end September 2008. This is currently on course to meet target. Performance for West Mercia region to 30 Sept achieved 78%.	R	A	A				Data reported but no detail available yet of performance or targe
4					Offenders under probation supervision in employment at the end of their order or licence	Regeneration			No data	53%	54%	Herefordshire = 52 in employment from 99 reviews = 53% as at end September 2008. This is currently on course to meet target. Performance for West Mercia region to 30 Sept achieved 47%	R	Α	A				Data reported but no detail available yet of performance or targe
44 Sustai			ommu	nitle	supervision in employment at the end of their order or licence	Regeneration			No data	53%	54%	at end September 2008. This is currently on course to meet target. Performance for West Mercia region to 30 Sept	R	A	A				detail availa
		es			Ease of access to services	Regeneration		Establish baseline by March 2009			2009	Mapping survey of Parish Councils being undertaken in conjunction with Planning Department. This will help inform the database which is being developed to collate information on the 10 key services detailed in the Household Survey. Multi use centres in development in Ledbury, Leominster and Peterchurch. Peterchurch an example of joint service provision - early years will provide an outreach children's centre; library service to be provided.	R	G	G				Activity reported the should impact on the baseline
	Ye	es			Quality of Life - % of people who feel certain aspects need improving: b. Affordable decent housing c. Job prospects d. Level of crime e. Level of traffic congestion f. Wage levels and local cost of living	Regeneration		Est	ablish baseli	ne by March	2009	Data from the Place Survey is to be completed on a biennial basis by the Council in accordance with guidance issued by the Department for Communities and Local Government will provide a baseline for this indicator. Activities related to a number of other performance measures impact in this area, such as: Partnership with Local Police on addressing fear of crime entitled ' Not in Herefordshire' Positive public campaign to give confidence to business sector	A	G	G				Activity reported tha should impact on the baseline